

## COORDINATED SERVICE PLANNING (CSP)

A seamless and family-centred service experience for families with children and youth who have multiple and/or complex special needs



## What is CSP?

Families with children/youth with special needs find it difficult and complicated to navigate multiple services, making it hard for them to ensure they are choosing the best plan for their child. CSP is the process of bringing people together to talk about the strengths, interests, hopes, priorities, and goals of a child/youth with multiple and/or complex special needs. A living document that grows and develops with the child/youth is created to help ensure that families will get the services they need to participate fully at home, at school, in the community, and as they prepare to achieve their goals for adulthood.

## Who is Eligible?

- Children/youth under 18 years old (if remaining in school, children/youth up to age 21) who have multiple and/or complex special needs
- Children or youth who require multiple specialized services
- Families of children or youth who feel they need help coordinating services

## **Getting Started**

Quinte Children's Treatment Centre (QCTC) is the lead agency for CSP in Hastings, Prince Edward, and Northumberland Counties. But, numerous agencies in these regions have partnered to offer CSP through the creation of the HPEN Network Partnership. For more information, ask your service provider about participating in the CSP program or you can self-refer.